

## THE IMPORTANCE OF SOFT SKILLS IN EDUCATION SYSTEM

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**Annotation:** This article raises the importance of teaching children from an early age not only basic knowledge, but also social skills. Soft skills are the basis of mutual understanding and communication between people, so the role of the education system in this aspect is great and significant.

**Key words:** soft skills, education system, career, employees, critical thinking, leadership, time-management.

In order to become a full-fledged member of society, we learn social skills from childhood, we learn how to interact with people around us, creativity and critical thinking. But did you know that all these skills are much more important than you might imagine. So what is soft skills and what does it include?

Soft Skills are the basis for building good relationships and are an integral part not only in personal but also in professional life. Whether with colleagues or friends, these skills make it easier to form relationships, build trust and reliability.

Soft skills include:

- Effective Communication
- Creativity
- Problem-Solving Attitude
- Critical Thinking
- Leadership
- Teamwork
- Working under pressure
- Negotiating
- Adaptability

You will definitely need these skills to succeed in your career as employers are looking for new employees who will get along well with their colleagues, will not lose their heads in stressful situations and will be able to lead effectively when necessary. A person's ability to get along with his workers determines his success in leading a team to complete a project. And the ability to be responsive and understanding to customers signals a true commitment to solving problems or meeting their needs. It should be admitted that technical skills in a fresh graduate's resume may get them

noticed, but their soft skills will ultimately determine whether they get the job. Therefore, at the moment, a truly valuable employee is not a person with extensive knowledge, but a creative one who can effectively adapt to new conditions and offer extraordinary solutions to problems.

One of the studies conducted by Harvard University tells us that the presence of social skills increases the productivity of not only the individual, but also of the whole community by 12%. It follows from this that if the majority of people in the community have developed soft skills, their productivity will be many times greater than others. It is difficult to imagine how much success this organization can achieve in a short period of time, and even more difficult to accept that we can miss so many chances due to the inept use of our knowledge.

Based on what has been said before, at the moment, companies and organizations around the world are reporting that new hires are not ready for success. Cause? Recent graduates lack the soft skills people need to achieve high levels in the workplace. One of the main reasons for this is the education system, which is certainly the foundation of every student. Often the learning process is simple and predictable—memorize a formula, solve an equation, or take a quiz and you will succeed. However, in life, rote memorization is not enough to achieve success. Therefore, a great school experience goes far beyond science fair projects and graduation theses.

The mission of the university is to prepare a specialist for everyday work, giving him the minimum or necessary baggage of knowledge and professional skills. But it is important to understand that without soft skills we cannot use our full potential, which is why while studying at higher institutions, students are encouraged to take an active part in its social community. Educators are increasingly aware of the importance of students' less quantifiable skills, various intrapersonal and self-leadership skills such as collaboration, teamwork, time management and coordination. These "softer" skills allow a person to adapt and succeed in the workplace. Even with an impressive set of technical skills that can open the door for you, interpersonal skills will help you succeed. Your ability to collaborate, coordinate, and communicate with others will help you become more efficient.

In addition, students are people who will join the ranks of academic citizens after graduation, so it is very important that they develop desired and appropriate behaviors, traits and skills appropriate to their social and educational status. Thus, they should be an example of well-developed and balanced people with the virtues and qualities expected of people with their education. The goal is to prepare students for their chosen professional career during their studies so that they can enter the workforce with ease later on, feeling comfortable with all those communication channels and etiquette that come with them. Therefore, parents and educators must work together to help students not only acquire knowledge, but also teach them how to express it.

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